



*Class of 2004*



LE DI AC ID Y



## **City of Las Vegas Citizens Leadership Academy**

### **Introduction**

The city of Las Vegas offered a new and exciting opportunity for citizens to get a behind the scenes look at government operations. The Las Vegas Citizens Leadership Academy (LVCLA) was designed to educate citizens who want to increase their knowledge about local government operations and have a desire to become more involved in the shaping and development of their community.

Participation in the Citizens Leadership Academy is an excellent opportunity to get an in-depth look at the roles and responsibilities of the city of Las Vegas municipal government. Through a series of interactive workshops and facility tours, the Class of 2004 participated in a seven-week program that highlighted programs and services for residents to get involved with the city to develop creative and insightful solutions to some of the issues facing our community. The seven weeks provided opportunities to:

- Gain insight into the purpose and function of municipal government
- Get a “behind the scenes” look at how Las Vegas provides services to all of our neighborhoods
- Get exposure to community issues facing the City of Las Vegas Develop an understanding of citizen’s roles in government
- Learn ways to partner with the city to develop creative and insightful solutions to community issues.

The Las Vegas Citizens Leadership Academy is just one example of the city of Las Vegas making the government process open and accessible to all residents. I hope you enjoy this experience and discover programs and services you can use and apply in your neighborhood and your community.

Citizens are encouraged to apply for the annual Las Vegas Citizens Leadership Academy based on their willingness to dedicate time and energy, personal commitment and civic involvement.

**Douglas A. Selby**  
City Manager  
City of Las Vegas

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LEAD

ACADEMY

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# **CLASSES**



# GOVERNMENT 101







*The academy began on October 5, 2004 with a general overview of the program and introductions of the academy members and city staff members. The Government 101 class provided participants the opportunity to: Learn about city government and services from city Manager Doug Selby, get a brief history lesson about Las Vegas from the Centennial Office, tour and get hands-on exposure to the KCLV studio with the Office of Communications, see the Council Chambers and learn about municipal elections and council meetings from the City Clerk, visit the Mayor/Council offices, receive a presentation from Finance & Business Services about the city's budget and the tax components that support the budget, hear from the City Auditor on the role of internal auditing, and get informed about the duties and responsibilities of the City Attorney's Office.*

**Doug Selby**  
City Manager

**Stacy Allsbrook**  
Centennial Executive Director

**David Riggleman**  
Office of Communications Director

**Roni Ronemus**  
City Clerk

**Mark Vincent**  
Finance & Business Services Director

**Rad Snelding**  
City Auditor

**Dan Still**  
Deputy City Attorney





# PUBLIC SAFETY







*The Public Safety class began at Fire Station #1 with firefighters and fellow academy members sharing a meal prepared by the firefighters. The class then moved to the Metro Downtown Area Command to tour the facility and hear about Metropolitan Police programs. Fire & Rescue greeted the class upon their return to Fire Station #1 and presented an overview of the Fire & Rescue Department, took the group on a tour of the Communications Center and provided a demonstration of some of the department's (bomb disabling) equipment.*

**Ray Flynn**

*Assistant Sheriff, Metro*

**David Washington**

*Fire Chief, Fire & Rescue*

**Tim Szymanski**

*Public Information Officer, Fire & Rescue*





# INFRASTRUCTURE, TRANSPORTATION & ENVIRONMENTAL MANAGEMENT







*Hosted at the Facilities Management building at the West Service Center, 2875 Ronemus Drive, the Infrastructure, Transportation & Environmental Management agenda was packed with information, demonstrations and questions and answers. Presentations were given on Flood Control and Roadway Planning, Sewer Planning, Street Rehab & Overall Maintenance, Fleet Services, Air Quality/Pollution, Traffic Management and FAST Synchronization of Lights. The class was also able to see demonstrations of maintenance equipment (vector truck, street sweeper), the latest in mass transportation (MAX bus), the rain gauge data website and the FAST synchronization website.*

**Greg McDermott**

*Engineering Project Manager, Public Works Department*

**Bert Anzai**

*Principal Engineer, Public Works Department*

**Jerry Walker**

*Streets & Sanitation Manager, Field Operations Department*

**Dan Hyde**

*Fleet & Transportation Services Manager, Field Operations Department*

**Dennis Ransel**

*Clark County Air Quality & Environmental Management*

**Mike Janssen**

*Engineering Project Manager, Traffic Engineering, Public Works Department*

**Niel Rohleder**

*Regional Transportation Commission (RTC)*

**Sue Christiansen**

*Regional Transportation Commission (RTC)*





# WATER TREATMENT OPERATIONS TOURS







*With water being a critical component of growth within the Las Vegas Valley, Academy members had the opportunity get a first hand look at flood control and water treatment. The Southern Nevada Water Authority presented information about water resources and a guided tour of the River Mountain Water Treatment Facility. As we drove through the valley, the Clark County Regional Flood Control District provided an overview of flood control and gave the group an opportunity to see a flood channel. The group then experienced the sights and smells of the city's Water Pollution Control Facility and the steps the city takes to process sewage water.*

***Andy Belanger***

*Southern Nevada Water Authority*

***Alan Sims***

*Southern Nevada Water Authority*

***Dan Fischer***

*Laboratory Superintendent - City's Water Pollution Control Facility*

***Gale Fraser***

*General Manager/Chief Engineer – Clark County Regional Flood Control District*





# RECREATION & COMMUNITY SERVICES







The Recreation & Community Services class met at the Doolittle Senior Center, 1950 "J" Street and heard presentations from the Department of Neighborhood Services on the Weed & Seed Program, EVOLVE Program, Homeless Services and the Community Development Recommending Board (CDRB) Process, as well as Public Facilities and Affordable Housing. The Department of Leisure Services followed with a brief overview of Leisure Services and the virtues of the Beyond the Neon catalog and a tour of the Doolittle Senior Center and Doolittle Community Center as well as the West Las Vegas Arts Center and campus.



**Lisa Morris**

Neighborhood Initiatives Manager

**Faye Johnson**

Neighborhood Development Manager

**Sue Prescott**

Neighborhood Development Supervisor

**Perry Coyle**

Publicity Supervisor, Leisure Services

**Lisa Stamanis**

Senior Visual Arts Specialist, Leisure Services

**Billie Bastian**

Deputy Director, Leisure Services

**Bill Tyler**

Recreation Manager, Leisure Services



# CLEAN & SAFE NEIGHBORHOODS







*The Clean & Safe Neighborhoods class covered various aspects of city services. The evening began with a display in the city's parking garage of vehicles and equipment used by the Marshals, Rapid Response Team and Code Enforcement. The Department of Neighborhood Services presented information about the Code Enforcement and Rapid Response efforts. The group walked to the city's Municipal Courts to hear from the court administrator and Judges Cedric Kerns and Elizabeth Kolkoski. The class then was transported by bus to the Department of Detention & Enforcement where they learned about the department, viewed a canine demonstration and toured the detention facility.*

**Orlando Sanchez**

*Director, Neighborhood Services*

**Victoria Rosemore**

*Sr Code Enforcement Officer, Neighborhood Services*

**Lloyd Phillips**

*Rapid Response Supervisor, Neighborhood Services*

**James Carmany**

*Court Administrator, Municipal Court*

**Judge Cedric Kerns**

**Judge Elizabeth Kolkoski**

**Mike Sheldon**

*Director, Detention & Enforcement*

**Karen Coyne**

*Field Services Lieutenant, Detention & Enforcement*

**Michelle Hornstein**

*Corrections Lieutenant, Detention & Enforcement*



# GROWTH & DEVELOPMENT







*Academy members visited the city's Development Services Center at 731 South 4<sup>th</sup> Street to learn about how the city addresses growth and development. A general overview of the planning and development process, the role of land development services, fire protection aspects as they relate to growth and development and the plans review, permitting and inspection process were presented. Additionally, the Department of Finance & Business Services, Business Services Division provided information about the business licensing process and future technology associated with Business Services.*

**Flinn Fagg**

*Urban Design Coordinator, Planning & Development Department*

**Wayne Dowdey**

*Land Development Superintendent, Public Works Department*

**Ozzie Mirkhah**

*Fire Protection Engineer, Fire & Rescue*

**Ron LaBar**

*Deputy Director, Building & Safety Department*

**Wendy Smith**

*Business Services Supervisor, Finance & Business Services*

**Jim Azar**

*Senior License Officer, Business Services Division, Finance & Business Services*





# TOURISM & ECONOMIC DEVELOPMENT







*Tours of city economic development and the downtown cultural areas highlighted this Saturday tour. Office of Business and Economic Development provided an overview of business and development in the Las Vegas Valley with presentations and a tour of completed projects and projects under development throughout the city, including the 61 acres, enterprise park and downtown. Cultural Affairs completed the tour with a visit to the Old Mormon Fort, Neon Boneyard, the Cultural Corridor and the Arts District.*

**Scott Adams**

*Business Operations Director, Office of Business Development*

**Doug Lein**

*Economic Development Manager, Office of Business Development*

**Nancy Deaner**

*Cultural Affairs Manager, Leisure Services*





# GETTING INVOLVED







*The final Citizens Academy class provided information about getting involved and interacting/communicating with city government.*

*The Department of Information Technologies walked the academy members through the city's website, highlighting interactive GIS maps and e-government applications and using the group to collect information for the development of a more user-friendly city website. Department of Neighborhood Services showed the class how to access neighborhood association, neighborhood improvement and grant information on the city's website. The Department of Human Resources provided a presentation on the city employment selection process and the role of the Civil Service Board. The City Clerk explained the boards (like the Civil Service Board) and commissions appointment process and how to find out about openings. The Centennial Office wrapped up the class with a discussion on upcoming events and opportunities to participate in the Centennial Celebration.*

**Joseph Marcella**

*Director, Information Technologies*

**Louis Carr**

*Manager, Information Technologies*

**Gregory Duncan**

*Enterprise Project Manager, Information Technologies*

**Tim Whitright**

*Planning Supervisor, Neighborhood Services*

**Gia Rodriguez**

*Personnel Analyst II, Human Resources*

**Roni Ronemus**

*City Clerk*

**Stacy Allsbrook**

*Centennial Executive Director*





LEAD

ACADEMY



# **City of Las Vegas Citizens Leadership Academy Class of 2004**

Sessions were hosted by the City Manager, bringing together representatives from city departments and/or agencies to help citizens understand the complexities of city government. Through a series of interactive workshops, participants learned more about the challenges of municipal government, budgetary limitations, day-to-day department operations, and how their tax dollars are expended to create livable communities.

## ***Participant Selection***

Participants committed to attending seven sessions including a closing recognition with the Mayor and City Council. Interested citizens applied by completing a LVCLA application. The Citizens Leadership Academy Selection Committee reviewed over 50 very qualified applications. While all of the applicants were excellent, it was narrowed down to 25 individuals to represent the diverse residents and neighborhoods throughout Las Vegas. Applicants that were not selected will be invited to apply for future academies.

## ***Applications were judged on:***

- Willingness to commit time and energy to complete the program
- Personal commitment to shape the future of their community
- Past volunteer and civic involvement

It was the City's pleasure to notify the following individuals that they were selected as one of the participants to attend the Las Vegas Citizens Leadership Academy – Class of 2004. The following pages provide a biographical sketch, submitted by each of the participants and their impressions of the Citizens Leadership Academy.

# **PARTICIPANTS**

# Raymond Aikens



Raymond Aikens, Realtor  
20 years in Las Vegas  
Bachelor's Degree in Psychology

Raymond Aikens is a full time REALTOR® with Century 21 Aadvantage Gold. Raymond has a Bachelor's Degree in Psychology from UNLV. He and his wife of 19 years, Becky moved to Las Vegas in 1985. They have three children who attend the KO Knudsen Academy and Las Vegas Academy of Performing Arts.

Raymond has been active in the community serving as a Youth Leader in Boy Scout Troop 248 and the Meadows 4th Ward of the Church of Jesus Christ of Latter-day Saints. Raymond also enjoys attending the monthly meetings of Las Vegas Historic Preservation Commission and Centennial 2005 Commission. He is looking forward to volunteering his time helping with the 2005 Centennial.

A professional passion of Raymond's is downtown redevelopment. He said, "I feel a professional responsibility to support our community leaders in revitalizing our downtown. I hoped that the Citizens Leadership Academy would help me gain the knowledge and contacts to achieve this duty. I came away greatly impressed and enthused about the vision and passion that the various entities and departments we learned about share. The "can do" attitude and creative thinking we saw demonstrated by these employees changed my preconceptions about local government. Many of the cities methods and ideas are being copied by entities around the world. We live in a world class community."

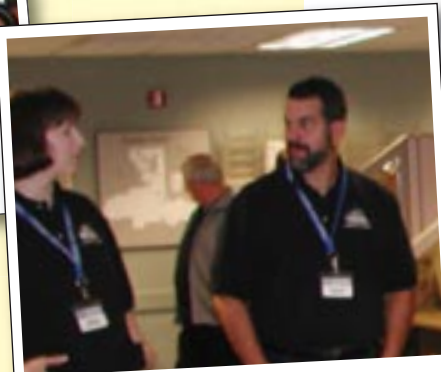
Ray suggests that anyone seeking to contribute to our community apply to be in the Citizens Leadership Academy. "The Academy has given me the foundation to be able to find a place where I can make a contribution."



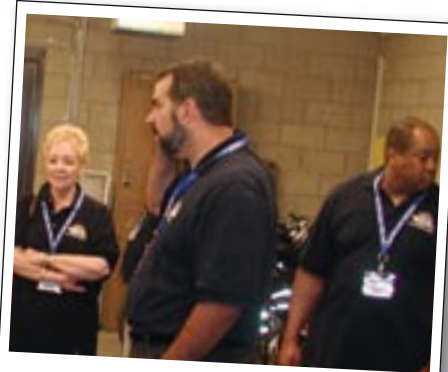
*clean and safe neighborhoods*



*infrastructure, transportation  
& environmental management*



*growth & development*



*public safety*



# Rebecca G. Boman

Rebecca G. Boman, Consultant

24 years in Las Vegas

Bachelor's Degree in History, Spanish and Nursing

Master's Degree in Public Health

Rebecca G. Boman, a fifth generation Californian, moved to Las Vegas in 1980. Her professional background includes critical care nursing, public health nursing, patient education and professional consulting. She has three children.

Rebecca served as a founding trustee of the First Presbyterian Preschool and as a founding member of The Meadows School Board of Trustees, from which she recently retired after 20 years. Since 2000, she has served as a member of the city of Las Vegas Community Development Recommending Board. She currently serves as a founding member of Gaming Organizational Leadership Diversity (GOLD).

Rebecca's primary interest in applying for the city of Las Vegas' Citizens Academy was to gain better insight into local government, its philosophies and practices. The Academy provided unique first hand experience and knowledge in a variety of areas of the City's diverse responsibilities. Most impressive, was the complex coordination of all departments in an effort to continually strive for excellence. Not only was her knowledge of the community enhanced through Citizens Academy, she gained extraordinary community insight from her outstanding classmates.

Rebecca said, "The city of Las Vegas Citizens Academy is a unique opportunity to interact with dedicated and exceptional City professionals and to build lasting relationships with classmates whose interests and endeavors continually enhance the community."



government 101



clean and safe neighborhoods



tourism & economic development



recreation & community services



# Ronald F. Cameron



water treatment operations tours



infrastructure, transportation  
& environmental management



growth & development

Ronald F. Cameron, Administrator, Law Office of the Clark County Public Defender

41 years in Las Vegas

Undergraduate: Manpower Management

Graduate: Strategic Studies

Ron Cameron has called Las Vegas home since coming to work at the Nevada Test Site in 1963. He currently directs the administrative, logistics, budget, information technology, and long-range planning support of the 150 member Law Offices of the Clark County Public Defender. Prior to this position, Ron worked with County staff and the development community on strategic planning for fire service support to the residents of, and visitors to, Clark County. Ron has also held the position of Director of the County's Organizational Development Center and was responsible for programs of education, leadership and skill development training, organizational consulting, and citizen satisfaction. Prior to joining the Clark County staff, Ron held command, leadership, and management positions in the areas of combat aviation, strategic planning, training and development, and human resources within the Department of the Army. For the four years prior to his retirement at the rank of Colonel in 1993, he served as Administrative Dean of the US Army War College of Carlisle, Pennsylvania. Since returning to Las Vegas, Ron has been actively involved in his community through serving as president of his homeowner's association and serving on several boards, to include the Metropolitan

Police Department Civil Service Board, KLVX Channel 10, and the Sunrise Children's Foundation.

Ron's background in the study of leadership lead him to participate in the Chamber of Commerce's Leadership Las Vegas and Clark County's Leadership Forum programs, as well as the Metropolitan Police Department's Citizen's Academy. His interest in attending the city of Las Vegas' Citizens Academy was to add to his knowledge of how the entities in Southern Nevada operate both individually and regionally to provide the residents and visitors with a high level of quality of life. It became obvious to him through the exposure to the departments' operations that the City is staffed with dedicated, competent, and professional employees who are pressing hard to ensure that Las Vegas remains the best place on earth to call home.

Ron's comments about the academy program were that it's an outstanding and well-organized program. The Administrative Services staff is to be commended on the time and effort they put into its success.



# Doug Demasi

Doug DeMasi, Chick's Wheel & Brake Service  
43 years in Las Vegas  
Broker/Salesman Real Estate Licensee

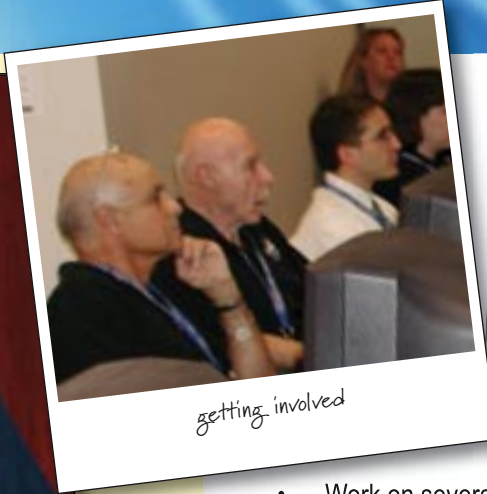
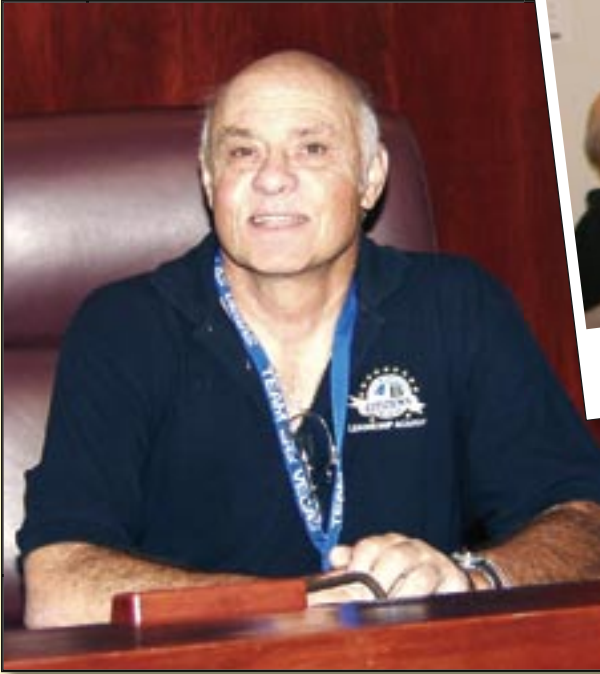
Doug DeMasi is a lifetime resident of the state of Nevada. Currently he owns and operates Chick's Wheel Alignment and Brake Service that is a family business on the corner of 10th and Ogden Avenue. This business has been at that same location since 1959. Prior to running the family business, he was employed by Southwest Gas Corporation for twelve years. His parents moved to the Las Vegas valley in the mid 1950's.

As well as running his business, Doug is on the board of the Downtown Business Operators Council. He is also on the Downtown Central Development Committee (DCDC) and is the founder of the Downtown Advocates Monitoring of the justice systems (D.A.M. OBSERVERS). He is an honorary member of the Police and Fireman Emerald Society. He was selected by Councilman Lawrence Weekly to serve on the Community Development Recommending Board since 2003.

Doug highly recommends that all residents who want to become more involved in the community to apply for and experience the city of Las Vegas Citizens Leadership Academy. For Doug, the best part of the academy was the presentation given by the Office of Business Development. This presentation showed all of the new projects coming online downtown. Doug believes it has been a longtime coming and he personally shares the dreams of our Mayor in seeing downtown Las Vegas revitalized.



# Mike Gural



Mike Gural, Retired – former member of senior management in both Fortune 100 and 500 companies

5 years in Las Vegas

B.A. in Retail Management,

Minor in Economics & Journalism

M.A. work in Accounting

Mike Gural spent 20 years with Lucky Stores, Inc. starting as a clerk and rising to upper management. Then on to Frito-Lay, Inc. where he held several senior management positions.

Mike, and his wife Norene, then started their own company called M & N, Inc., which specialized in Western Dance instruction, escorting of cruises to the Caribbean, Alaska & Mexico, sponsoring computer shows, drawing schematics & doing grocery resets, writing & producing segments for radio & T.V., and performed many public speaking events and corporate parties.

He has been active in the city of Las Vegas, spending much volunteer time doing the following:

- President of his local HOA
- Active in the Northwest Network of Neighborhoods
- Member of the CAC (Citizen's Advisory Committee) of the RTC
- Work on Special Olympics
- Graduate of the Clark County College (political workings of the area) – nominated class speaker at graduation

- Work on several of the mayor's select committees
- Graduate of Metro's Citizen's Police Academy (nominated class speaker at graduation)
- Board member of the Citizen's Police Academy Alumnae Association
- Volunteer with Metro's Handicapped Patrol (writing tickets)
- Currently writing legislation to revise "construction zone" laws
- Most recently graduate of Las Vegas' first Citizen's Leadership Academy

This Academy, unlike others of its kind, is a hands on type of learning experience. All other city or county sponsored "leadership training sessions" are strictly classroom agenda type presentations.

The difference is immense – like night & day. Taking participants to actual remote locations to view, touch and smell for themselves reminds us of the difference between radio & T.V.

Mike whole heartedly recommends the "Las Vegas Citizen's Leadership Academy" to every Las Vegas resident who truly loves this town, has a desire to learn about the inner workings of this town and wishes to immerse themselves in the training of others and the proper growth of our town – LAS VEGAS.

This could very well have been a two year instruction program, however we were introduced briefly to each segment of the city's inner workings, and are able to research anything further with the information we received.

Thanks to Mayor Goodman, the City Council, the City Staff – and, of course, our City Manager, Dr. Doug Selby, for sponsoring this Academy and allowing us to be among the chosen few to participate in the LVCLA.



# Melvin Henkin

Melvin Henkin, Retired

16 years in Las Vegas

Bachelor of Science, Marketing, New York University

Melvin Henkin is a retired individual. After moving to Las Vegas, Melvin involved himself in the following projects:

Homeowner Associations. As the number of associations grew, problems increased, he became known as the ombudsman, someone that could be contacted for advice.

Started doing tax returns for seniors, at various senior centers.

Became part of the 2000 census taking team.

Volunteer on various political campaigns, this led to the curiosity of the Inner workings of government.

An organization, The Northwest Association of Neighborhoods was formed, Melvin became the Treasurer, for the three years of its existence.

A group of 20 citizens was formed by Councilman Mack to develop the perimeters for Centennial Hills, Melvin became a member.

Appointment as a member of the City Chartered Las Vegas Senior Citizen Advisory board. Melvin served two years as chairman.

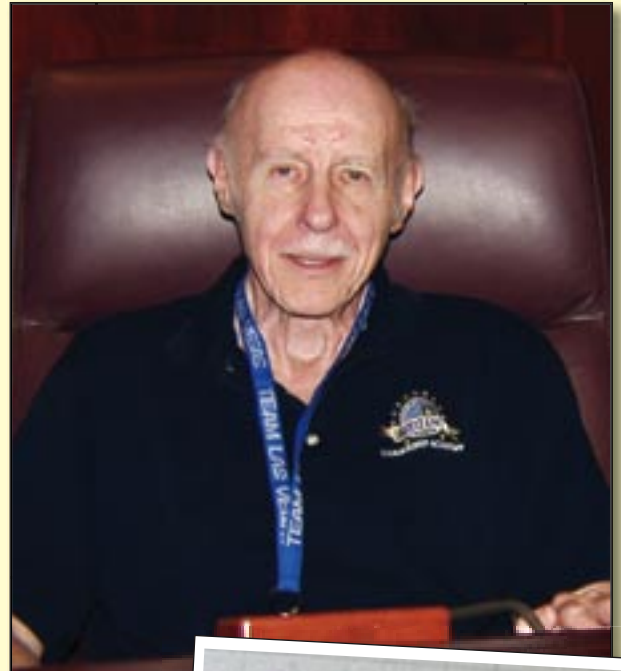
Volunteered as member of a Pre-Disaster Mitigation Group, preparing a plan to present to FEMA to create disaster funds availability for the City of Las Vegas.

Presently appointed Financial Advisor to non-profit group Jude 22 dba Senior Nutrition Center. This group plays an important role in feeding many needy senior citizens.

When the opportunity to apply to the Citizens Academy presented itself, Melvin felt this would be a once in a lifetime opportunity. Completing the Academy, attending all the sessions with the managers of the various departments, and others responsible for the behind the scenes activities was a real experience and affords a feeling for what makes a great city.

The exposure to the different department heads and others doing important work for the city gave Melvin an opportunity to realize how involved and complex their work is. The sessions at the water reclamation plant, the firehouse, and neighborhood services were indeed interesting and informative.

From this experience Melvin feels that more citizens should be given the opportunity to learn about city government. He feels

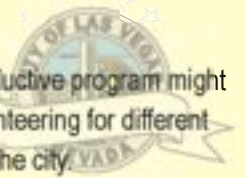


*recreation & community services*



*clean and safe neighborhoods*

people who avail themselves of an introductory program might lead to interesting more people into volunteering for different areas where they could be of service to the city.



# Jay Hiner



Jay Hiner, Vice-President - CRA & Community Development  
Nevada State Bank  
14 years in Las Vegas

Jay Hiner moved to Las Vegas in 1991, with a career focus in banking, and particularly community development and support, resulting in his position as Vice President with Nevada State Bank for the last 7 years. In this capacity, Jay actively promotes the bank's programs for commitment to the community, by seeking opportunities to sponsor, invest, and lend for the low-to-moderate income levels of the bank's assessment areas, which includes the City of Las Vegas.

Past and current community affiliations and board memberships of Jay's include the following: City of Las Vegas, Community Development Recommending Board (City of Las Vegas), Community Housing Resource Board, Clark County Legal Services, Community Advisory Board/NSB, Downtown Central Development Committee, Volunteer Center of Southern Nevada, Business Community Investment Council, Christmas In April, Stand Down for the Homeless, Nevada Homeless Coalition, Urban Chamber of Commerce, Nevada Legal Services, Geriatric Education Board/ UNLV, Downtown Las Vegas Partnership, and Nevada Partnership for Homeless Youth.

Jay has valued his participation in the Las Vegas Citizen's Academy for broadening his knowledge of the infrastructure of the City, the varying departments' goals and responsibilities, the



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*tourism & economic development*



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interfacing of these departments, and the vast array of services available to the city's residents. He has found this experience extremely enlightening and beneficial, both professionally and personally. Most importantly, Jay feels this experience will help him assist the bank to be a better business partner and business resident with the city.

It is Jay's sincere hope this program will be ongoing for future participants who will equally benefit from this program.



# Stephen Hoopes

Stephen Hoopes, Real Estate Broker  
42+ years in Las Vegas

Steve Hoopes is a native of Las Vegas. He is a happily married husband of Kerrie Hoopes and proud father of three wonderful children. Steve has been in the Las Vegas real estate business since 1990 and currently serves as the Managing Broker for Coldwell Banker Premier Realty's Sahara office.

Steve graduated from Bonanza High School and holds a Bachelor of Science Degree in Business Administration from U.N.L.V. He also has earned two nationally recognized and respected professional designations: the Graduate Realtor Institute (GRI) and the Certified Commercial Investment Member (CCIM).

Steve is a Christian and attends Canyon Ridge Christian Church. He also serves as President of the Mystic Valley Homeowners Association. Previously, Steve served as President of the Southern Nevada CCIM Chapter.

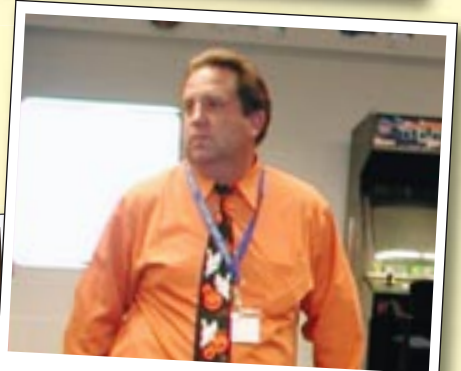
Steve's interest in the LV Leadership Academy stems from his native roots to Las Vegas. He wanted to educate himself as to how the city works to stay ahead in this fast paced and fast growing community.

After completing the Academy, Steve learned more than he thought he would. He found it fascinating just how much is required to run a city government. He found a new appreciation for the people and what they do. He was very impressed with how professional and organized all the departments were run and how knowledgeable the various department head were about their duties. He also found it inspiring to see how passionate all the city employees were about their jobs and the well-being of the city. Overall it was a great experience and he highly recommends the city to organize more academy's in the future.

Viva Las Vegas



water treatment operations tours



recreation & community services



government 101



public safety



# Gloria Jean Hoppert



Gloria Jean Hoppert, Professional Engineer, Retired from MasterfoodsUSA

2 years in Las Vegas (Since October 2003, previously lived here from 1988-1991)

Bachelor's Degree in Chemical Engineering, University of Michigan

Master's Degree, Xavier in Cincinnati, Ohio

Gloria Jean Hoppert was a Technical Manager at MasterfoodsUSA for over 25 years with extensive experience with new product startups before retiring in October 2003. Over her career, she successfully managed engineering projects and operated plant facilities for three major companies: Proctor & Gamble, Cincinnati, Ohio; Jos. Schlitz Brewing Company, Milwaukee, Wisconsin; and Mars, Inc. While at Mars, now named MasterfoodsUSA, she worked in five facilities in four states (PA, OH, NV, and IL) and in three different business units. Gloria Jean holds professional engineer registration in Nevada, Illinois, Pennsylvania, and Wisconsin. She now provides consulting which focuses on providing facilitation services and unique training on leadership, diversity, and mentoring.

Gloria Jean believes in community involvement and is extremely active in a number of organizations. One organization is FIRST, which means "For Inspiration and Recognition of Science and Technology." The FIRST Mission is to design accessible, innovative programs to build self-confidence, knowledge, and life skills while motivating young people to pursue

opportunities in science, technology, and engineering. As a FIRST Senior Mentor, Gloria Jean is currently working on the planning committee for the 2005 FIRST Robotics Competition Las Vegas Regional which is scheduled March 31- April 2, 2005. The regional competitions are first-class events, an exciting cross between a sporting event and a rock concert, and need to be experienced to be truly appreciated. Gloria Jean and Herschel, her husband of 34 years, volunteer at a number of events across the country. She is a fellow and life member of the Society of Women Engineers and past Chairperson (2003 & 2004) of the IWWSG, an environmental water group of the Greater Chicago Area.

Gloria Jean wants to make a difference in her community. The Las Vegas Citizen's Leadership Academy has been the perfect opportunity for her to understand the local government operations. She has been impressed with the professional approach of all the departments. The skills demonstrated and information shared were exceptional. She really enjoyed the technical tours of the water and treatment plant and the information on the flood control district. Key learnings included city government structure and operations, the resources and services provided by the city by classroom and tours as well as ride along with city associates, and exposure to the issues and challenges for the future.

Gloria Jean has enjoyed the overall experience. She said, "It was definitely worth the investment in time. I better understand the city structure. I never realized how proactive our city government is and I am impressed that the city anticipated the growth and better recognized the challenges facing our area. I can't believe how open and accessible our government process is in Las Vegas. I would recommend all citizens participate. Better informed citizens can support the work of our excellent city government." Gloria Jean plans to use her experience from the Las Vegas Citizen's Leadership Academy to be more effective in giving back to the community by increasing her involvement in local government.



# Pam Kowalski



tourism & economic development



government 101



growth & development



water treatment operations tours



Pam Kowalski  
Native of Las Vegas

Pam Kowalski is a native of Las Vegas and the current President of the Southridge Neighborhood Association. She has been active in a variety of organizations including the Frontier Girl Scout Council, the Spay our Strays Organization, the Circle Park Citizens Steering Committee, the Neighborhood Partners Fund and the St. Louis Avenue Project.

Pam became involved with the Las Vegas' Citizens Academy in order to learn more about our city government and the services it provides. She found all the topics interesting and informative. For her, one of the most fascinating was the "Waste Water and Water Treatment" session. "Having the opportunity to tour these facilities, talk with the people involved, and actually see the operations was one of the highlights of the Citizens Academy."

Pam said she would strongly recommend this program to anyone who seeks a better understanding of what is involved in the operation of our city. Pam's only regret was that so much valuable information had to be condensed into such a relatively short time frame.



# Joel Mann



Joel Mann, Attorney  
5 years in Las Vegas

Bachelor of Arts in Political Science from California Polytechnic State University at San Luis Obispo  
William S. Boyd School of Law at the UNLV - where he earned his J.D and was admitted to practice law in Nevada

Joel Mann is an attorney practicing primarily in the field of criminal defense. He earned his Bachelor of Arts in Political Science from California Polytechnic State University at San Luis Obispo. After spending several years in Washington, D.C. working for elected officials and political groups, Joel met his beautiful wife Sari Greenberg, a native to Las Vegas. Joel and Sari moved to Las Vegas in 1999 to attend the William S. Boyd School of Law at the University of Nevada, Las Vegas. He earned his J.D. and was admitted to practice law in Nevada in 2002.

During law school, Joel had the opportunity to do internships for Nevada District Court Judge Michael Cherry, the United States Attorney's office, and a well-respected local criminal defense firm. He also was part of the moot court team and the Juvenile Justice Legal Clinic at the Boyd School of Law and was a law clerk in the Clark County District Attorney's office. All these experiences helped shape his interest in criminal law.

Joel's wife, Sari, grew up in Las Vegas and has helped him see what an incredible community it is. In addition to his involvement in legal activities, Joel is an Anti-Defamation



*public safety*



*water treatment operations tours*



*tourism & economic development*

League Board Member, he has worked on several local political campaigns, and continues to be actively involved in other community projects.

Joel applied for the city of Las Vegas Citizens Academy in order to learn more about the purpose and function of our municipal government. He found the experience incredibly fulfilling and informative. Joel enjoyed the organization and focus of the sessions and found the hands on approach to learning about the different facets of local government quite eye opening.

"The Citizens Academy is about seeing firsthand how the city of Las Vegas operates and touches lives on a daily basis," Joel said. "By taking us into the community to meet with the people and the leaders that make Las Vegas such a great place to live, we were able to learn a great deal and gain a true appreciation for this great city. I highly recommend the Academy to any citizen who is looking for an in-depth understanding of the city of Las Vegas."



# DeAnna McBrayer

DeAnna McBrayer, Home School Mom; Small Business Owner  
8 years in Las Vegas

DeAnna McBrayer is a home schooling Mom of 5 children under 9 years old. She and her husband of 10 years, Todd, moved to Las Vegas in 1997 from Southern Utah. Four years ago they started a small business inventing, manufacturing and marketing a line of aprons and bags designed specifically to hold the balloons used for balloon twisting. They now have an international company – with distributors in Japan, England, Belgium, Chicago, and Austin. Todd runs the website – [www.twistemup.com](http://www.twistemup.com) - while DeAnna sews and works with several other stay-at-home moms to produce their line.

Todd and DeAnna have been very active in their church and working with youth. Todd served as Scoutmaster for several years, and now is assistant Scoutmaster for our local group as well as Regional Training Chairperson to train new and effective Scouting leaders. DeAnna currently works with a group of girls ages 8-11 with twice monthly activities designed to help them learn to set and follow through on goals. DeAnna is active in SHARE Home school group in Las Vegas, as well as LVLiber, a leadership mother's group.

The McBrayer family is using a Thomas Jefferson inspired method of education, which is an educational method with a primary goal of creating statesmen. Its method of teaching in early youth is primarily inspiration – we teach best when we teach by example. DeAnna said, "How am I to teach my children to become leaders in our community, if I don't become one myself? By my getting more involved in making our community better, they will be inspired to follow suit."

DeAnna has learned so many things in the Las Vegas Citizens Leadership Academy that she is excited to take back to her home school group. Every evening after class, she would come home and excitedly tell Todd all the things she learned and try to share some of her experiences. She has already began the process of applying for a grant for a children's music group that will visit senior homes and centers in Las Vegas to help pay for practice facilities and the teacher that she learned about during the Leisure Services class.



# Timothy McCoy



Timothy McCoy, Real Estate Agent; Loan Officer  
38 years in Las Vegas

Timothy McCoy is a Realtor with Keller Williams Realty located at 7530 W Sahara. Currently attending training to obtain his professional designation GRI (Graduate Realtors Institute) he has resided in Las Vegas since 1968. A former police officer with the Las Vegas Police department and Metro he worked for over 20 years in the gaming industry. Timothy and his wife Harriet Travers have four children and six grandchildren. Timothy started his real estate career two years ago.

Timothy's interest in applying for the city of Las Vegas' Citizens academy was sparked by a need to facilitate new comers to Las Vegas with an understanding of how the city functions. He also wanted to gain an understanding of how the rapid growth in the valley has impacted the ability of the city to continue to support basic services while staying abreast of the demands created by growth. He enjoyed the sessions on code enforcement, city planning and leisure services. The level and variety of facilities available to city residents really impressed him. Getting an inside look at how the planning department functions and its nationwide recognition as an innovator in handling rapid growth was enlightening.

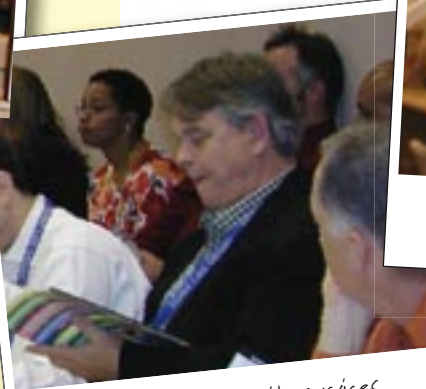
He said, "Attending the Academy is a must for any citizen wanting to know what really goes in city government. It is eye opening to see first hand what is required to make every part of the city government work like a well-oiled machine. No one could see what I've seen and not come away impressed and wanting to see more. Our tax dollars really do work for us!"



*growth & development*



*infrastructure, transportation  
& environmental management*



*recreation & community services*



*growth & development*



# Vernell McNeal

Vernell McNeal, Operations Supervisor, Savers Thrift Store  
4 years in Las Vegas

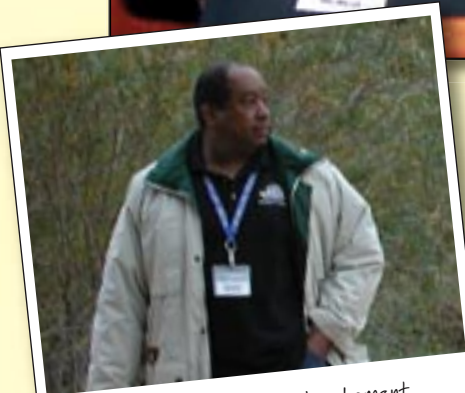
Associate Degree in General Business

Vernell McNeal has been employed by Savers for 1 year and is currently an Operations Supervisor. Before Savers, he was a Manager for Sav-on Drug Stores and managed 5 stores in California and Nevada. Before going into retail he was a law enforcement officer in California for over 17 years but had to retire early because of health reasons. Vernell is a veteran of the US Marine Corps.

I am a member of the Las Vegas Community Emergency Response Team (CERT) and a disaster action team captain for the Southern Nevada Chapter of the American Red Cross. In 2003, I volunteered for the re-election campaigns for Mayor Goodman and Councilman Weekly serving as a phone bank worker for both. I serve as a polling place worker for Clark County during elections.

I have been interested in politics and government for a long time, which is why I applied for the academy. The academy gave me a better understanding of both, plus introduced me to departments I never knew existed or gave me more insight into those I was aware of but didn't know a lot about. I really enjoyed the government 101 class, but I learned the most from the wastewater treatment tour and the clean and safe neighborhoods sessions.

This academy was a great eye opening experience for me. It was worth the time and effort. In the near future I'm planning to apply for a citizen's board or commission and the citizen's fire or police academy. Overall I had a very good time.



*tourism & economic development*



*government 101*



*growth & development*



*clean and safe neighborhoods*



# Madeline Minuto



Madeline Minuto, Medical Transcriber/Medical Receptionist  
3 ½ years in Las Vegas

Madeline Minuto works as a Medical Transcriber/Receptionist for a local surgeon in Summerlin. Madeline and her husband Frank of 25 years relocated to Las Vegas in 2001 from Brooklyn New York. Madeline and Frank have three children, a 21 year-old daughter who is a student at UNLV and Euphoria, a 19 year-old son who is a senior at Shadow Ridge High School.

Both Madeline and Frank were very active in their Brooklyn community and in their children's schools. Madeline has served many terms as President and Treasurer of the parent/Teacher Associations of two schools, chaired numerous fundraising events for their Church and their children's athletic organizations.

Madeline's main reason in applying for the city of Las Vegas' Citizen Academy was to somehow get involved with her community again and learn how this city operated. Each week a different city department was earmarked. These four hours were filled with the most interesting and exciting facts of that particular subject. In many instances, she had field trips bringing her right on site. She really enjoyed every single week. Her favorite departments were Metro and Fire and Rescue. She had no idea that Las Vegas was on the cutting-edge of all the newest technology. She feels relieved and quite safe now

knowing that the city is more than prepared in the wake of terrorist act or catastrophe, even somewhat safer in her day-to-day activities! She also learned that the city and county were two separate governments.

She said, "I really feel honored that I was one of the 25 selected to be a part of this Academy. I have learned so much about how each part of the city is governed. Each week I would go home excited about what I learned that week and share with my family and friends all that I had experienced. Now, even my husband wants me to recommend him for the next class! I have met many different and interesting people and will surely miss our weekly sessions.

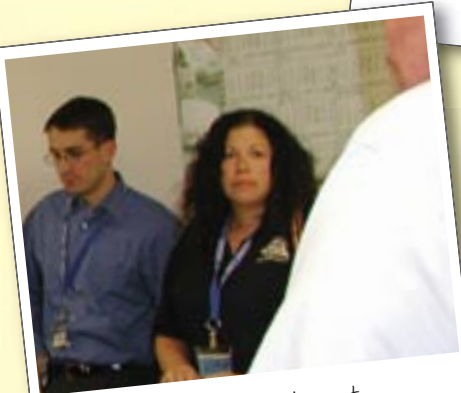
I personally want to thank Gail Hall and Stephen Harsin for all their hard work and for making this not only a learning but also fun experience. Thank you to Chris Knight and Orlando Sanchez for putting all this together, to all the department heads for making their individual presentations enjoyable and packed full of information, and especially to Dr. Doug Selby for allowing all of it to happen."



government 101



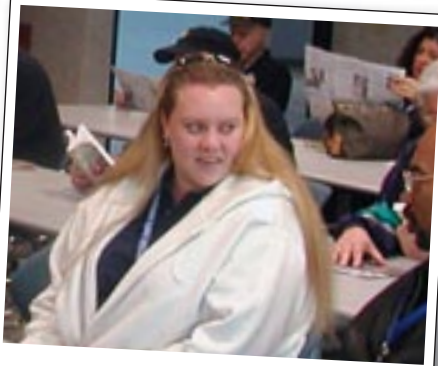
recreation & community services



growth & development



# Crystal Parker



water treatment operations tours



infrastructure, transportation  
& environmental management



recreation & community services



government 101



Crystal Parker, Association Manager with a Association Management Company

11+ years in Las Vegas

Crystal Parker has been a resident of Las Vegas for over 11 years. She was born and raised in California and completed school in Las Vegas as the first graduating class of Durango High School. Crystal spent 2 years at UNLV studying Theatre and she jumps at every opportunity to see a dance or musical promoted here in town. I am currently employed with CAMCO; an Association Management Company. I have worked at CAMCO for over 5 years. Initially starting as an assistant, I learned the management business quickly and I was promoted to "association manager" after just 1-½ years of employment. I currently manage 21 properties and my job duties vary from returning phone calls, attending homeowners meetings, creating budgets, coordinating vendor projects and "putting out fires" to name just a few. Although stressful at times, I really enjoy all that my job entails. The Citizens Leadership Academy has provided me a vehicle to sharpen skills and knowledge in my field of expertise. I greatly thank the City of Las Vegas for allowing me the opportunity to learn more about this great city.



# Peggy M. Pound



Peggy M. Pound, Vice President of Business Development  
AMEC Infrastructure, Inc.

33 years in Las Vegas (Emergency Room/ICU Technician for  
first 10 years)

Peggy has been married to Roy Pound for 38 years and they  
had three children. Two daughters, who both live in Las Vegas  
with their 5 grandchildren, and a son who was killed in 2001 by  
a drunk driver at age 23.

Peggy has been very active in the community since moving  
here from Southern California in 1971. She currently is serving  
her second year as an appointee on the City of Las Vegas  
Redevelopment Recommending Board. Peggy is also the  
National Director of The American Council of Engineering  
Companies for Nevada. She is currently the incoming President  
Elect for the Nevada Chapter of the American Public Works  
Association and is a chapter leader for the Bereaved Parents  
of the USA. She is the President of the Ladies Missionary  
Auxiliary for Lone Mountain Missionary Baptist church. Formerly  
a nurse, she has worked in the engineering industry for the past  
23 years.

Her desire to learn more about her community led her to apply  
for acceptance into the Leadership Program. It has given her  
an in-depth understanding of how and why our City operates  
as it does. She is in a position to share this knowledge with  
members of the organizations she represents, hopefully  
fostering a greater understanding of our City and its workings.

She said, "I love Las Vegas, and now am even more aware  
of the deep pride that I feel knowing I am a part of this vibrant  
and forward moving City. Our Community needs its citizens  
to understand our government in order to fully support its  
workings, and this course has given me that understanding."

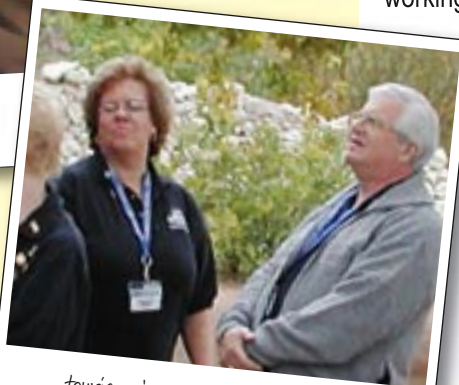
"I would encourage all those who can to take part in this  
Leadership Academy, you will come away amazed at the  
workings of our local government, and with a greater respect  
for the highly qualified and dedicated staff who  
represent you daily"



*clean and safe neighborhoods*



*getting involved*



*tourism & economic development*



# Chris Salm



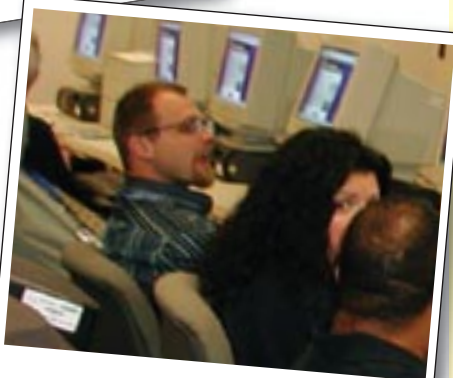
public safety



water treatment operations tours



government 101



getting involved



Chris Salm, Research Director

7 years in Las Vegas

Chris Salm is the Research Director for the Service Employees International Union, Local 1107. He has a Master's Degree in Labor Studies. Chris came out here 7 years ago for an "18 month commitment." Now he's a happily married homeowner with 2 dogs. His wife Maryanne has lived in Vegas her entire life.

Chris started to get active in his community about 2 ½ years ago when he moved into the West Circle neighborhood of Las Vegas. Now he's the President of the Neighborhood Association and is working hard to build a strong neighborhood association and to improve the quality of life in the neighborhood.

Chris applied for the Las Vegas Citizens Academy to learn more about Las Vegas and the services it offers. He believes it was essential for him to learn more about the city in order to be a better president. He thought the sessions on clean and safe neighborhoods were extremely valuable and intends to share what he learned with his neighbors at the next meeting. He was also impressed by the quality of work performed by city employees and their breadth of knowledge.

He said "I wish all of my neighbors could take this class. I have a much greater appreciation for the quality of Las Vegas Services and I'm sure anybody who took the class would feel the same way."

# Pastor Joseph O. Sayles, Sr.



Joseph O. Sayles, Sr., Pastor, Executive Director – Tech Start  
25+ years in Las Vegas (Born here)

Pastor Joseph O. Sayles Sr. is the Pastor of Abundant Grace Ministries C.O.G.I.C. and the Executive Director of Tech Start, a non-profit corporation that recycles, refurbishes, and redistributes computers and related technology. He also hosts a local television program on KEEN TV channel 17. He is a native of Las Vegas, with 5 generations of family having lived here.

He was very impressed with the academy, and learned so much, that he recommends that everyone who has the opportunity to participate, should strongly consider it. You will get insight into many things that you have never thought about. You will also get to make new acquaintances and relationships that will last a lifetime. If you want to get involved in “your” city, this is a great place to learn more.

This academy is a top-notch operation, and the type of hands on, in your face, and your nose (the water treatment visit) experience is invaluable.



*clean and safe neighborhoods*



*recreation & community services*



*water treatment operations tours*



*getting involved*



# Steven Spann

Steven Spann, Artist; Gallery Owner  
1 year in Las Vegas

Steven Spann is the co-owner of Trifecta Gallery in downtown Las Vegas. Steven spent 12 years as a financial advisor in Dallas before launching a career in painting full-time. Since settling in Las Vegas, approximately 6 months ago, Steve has done work for Caesars Palace, Andrew Agassi's Children's Haven, and pop superstar Elton John. He has had solo shows at the Southern Nevada Museum of Fine Art, the Arts Factory and he runs a successful gallery. Steven has donated work to the March of Dimes, Contemporary Arts Collection and Arts & Innocence Celebration. His wife Mary Ellen Spann is a jazz vocalist who has recorded four CD's. Her music can be heard coast to coast on national public radio. She has recently been included in an upcoming book by jazz historian Scott Yanow of the 2A jazz scene. The book is entitled the 500 greatest jazz vocalists of all time.

My primary interest in applying for the city of Las Vegas Citizens Leadership Academy was to increase my knowledge of the downtown redevelopment. As a gallery owner within the proposed historic arts district, I am very interested in the potential impact of new market tax credits. I am excited about the support within the council and mayor for downtown rejuvenation.

The leadership academy provided the framework to view the city's plans and proposals for growth. I was very impressed with the management of city services: police, fire, traffic, street improvement, and flood control. It is obvious that the city cares about the safety and quality of life of its residents. I appreciated the insight into the city's budgeting and fiscal responsibility. The allocation of resources was impressive when we toured facilities such as Doolittle Recreation Center. It was refreshing to see a facility with such community involvement. The programs were multi-generational, creative, and high impact. The citizen's leadership academy created for me a larger perspective. Las Vegas truly is a city of organization, focus, and drive. I am proud to call Las Vegas my new found home.



*recreation & community services*



*government 101*



*growth & development*



# Donna Toussaint



Donna Toussaint, Volunteer

53 years in Las Vegas

Las Vegas is my home and has been for quite some time. School and work took my family to Southern California for a few years but we never really left Las Vegas. I attended college in Southern California. My work experience includes working in hotels in Las Vegas and I supervised the computer department for Vidal Sassoon in California.

My family consists of my husband for over 40 years, three children, son-in-law, daughter-in-law and two grandchildren. My grandchildren are the lights of my life.

Activities that I volunteer for are:

- Currently I serve on the Las Vegas Metropolitan Police Citizens Review board and have enjoyed this very much.
- Served as President for the West Sahara Community Association for the past seven years. Our HOA has about 2200 single-family homes, 2000 apartment units, 60 businesses, 2 private parks and over a million square feet of common area that needs to be maintained. Neighborhood issues are near and dear to my heart. Last legislature I testified on three different occasions trying to get some HOA reform enacted to help all of us.
- Entertainment team Captain for the Lakes Festival of Lights. This is a yearly Community Festival that has about 4000 people who attend. We work with the City and County to make this free event available to everyone.

In the past I have volunteered at Opportunity Village and Child Haven through the Las Vegas Jaycees.

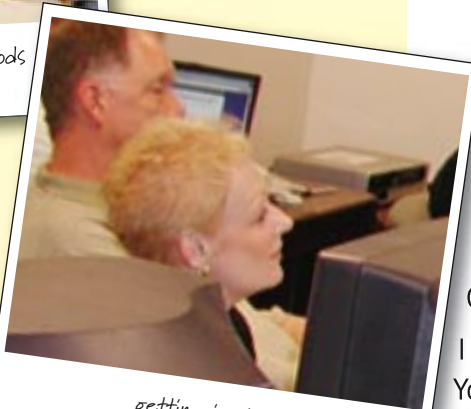
I believe that the system can't work well without volunteers. You might say that I am a professional volunteer.

The leadership academy has given me the chance to widen my horizons, get a better understanding what each and every department in the city does and who is responsible for what. It seems that the more I learn the more I realize I need to learn more.

I truly appreciate being given the opportunity to be part of this program.



*clean and safe neighborhoods*



*getting involved*



*infrastructure, transportation  
& environmental management*



# Greg Toussaint

Greg Toussaint, Technology Marketing Consultant  
52 years in Las Vegas

Though I was born in Ohio and lived several years in Southern California, I've always called Las Vegas home. I grew up in Las Vegas. I went to school here and attended UNLV back when it was called NSU (Nevada Southern University). After college, I worked at the Nuclear Test Site and Caesars Palace. I participated in the grand opening of Caesars Palace. Later Caesars World moved us to southern California where I continued my career in the computer and communications field. I traveled widely and held a variety of executive positions with high tech companies such as: Amdahl Communications Systems, Micom Communications and Sync Research. In 1995, I formed Global Markets, a consulting company specializing in international business development for the high technology industry.

Donna and I met at a Las Vegas High School football game over 41 years ago. Our three wonderful children were born here. Our daughter Katherine and her husband Drew live here in Las Vegas. Our son Michael lives in Southern California with his two children, Joshua and Danielle...the apples of our eyes. Our youngest son Kent is married to Brooke and they too live in southern California.

We moved back to Las Vegas several years ago and we couldn't be happier. We're back home again in Las Vegas where we grew up. For the past five years, I have served on the board of directors of The Lakes Association; a homeowner association with 300 homes in the West Sahara area. For the past four years, I have been appointed by the City Council to the YNAPP Board, a wonderful program that helps youth develop community service projects. I served on a United Way Volunteer Assessment Team. In addition, I served on the CLV Pre-Disaster Mitigation Committee and was chosen in 2003 to attend the City's FEMA-sponsored Emergency Management Program with 75 local government officials in Emmitsburg, Maryland.

I was the founder, and serve as chairman, of the Lakes Festival of Lights committee. This is a grassroots, volunteer-operated community festival that kicks off the holidays in The Lakes area. The event is open to the public and is free of charge. Last year the event brought together thousands of families in The Lakes to have a great time and get in the Holiday spirit.

My participation in the Las Vegas Citizens Academy has been a tremendous experience. I've learned so much about how our



*getting involved*

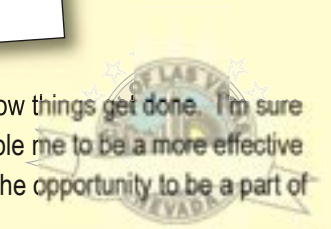


*water treatment operations tours*



*public safety*

City government operates and how things get done. I'm sure the skills I've developed will enable me to be a more effective community leader. I appreciate the opportunity to be a part of this great program.



# Juanita Williams



Juanita Williams, Retired

2 ½ years in Las Vegas

Bachelor's degree in Business Administration from Loyola University in Chicago

Juanita Williams is enjoying retirement. She retired in 2002 after almost 20 years of employment with the City of Tucson and relocated to Las Vegas. She is a mother and grandmother and has been married to Harvey Williams for 22 years. Juanita has a Bachelor's degree in Business Administration from Loyola University in Chicago. She held several positions during her tenure with the City of Tucson, including Budget Analyst for several departments, Executive Management Assistant to the Deputy City Manager and Assistant Director of the Tucson Convention Center. Prior to her City government experience, she worked in the private corporate world in Chicago.

Juanita and Harvey were very active in the Tucson community and received several recognitions and awards for their work. Harvey is a Jefferson Award recipient. They have continued their community volunteering since relocating to Las Vegas. She is an active member of the Las Vegas Chapter of The Links., a national social service organization. She is on the Board of the Austin Dance Academy, a small organization that teaches dance to underprivileged youth from the inner City. She was a volunteer for the recent AARP convention and is a member of a local political organization. Harvey is mentoring male youth in elementary schools and is an active member of the Las Vegas 100 Black Men

organization.

Juanita saw the application for the Las Vegas Citizens Academy the day before the deadline date. She thought this would be an excellent way to find out how this City Government works and what it plans to do about its growth and other major issues, such as infrastructure, water, neighborhood revitalization, and funding sources, etc.

After attending the sessions, she is confident the City strives to deliver the best service to the community. She was really impressed with the professionalism, foresight, dedication and skill level of the staff. She thinks all the departments do an excellent job of providing numerous publications for the public that advertises and provides information on its services. The visit to the Waste Water Treatment Plant was the eye opener for her. Previously, she paid little attention to what happens to sewer water. That session made her feel more comfortable about the Las Vegas water issues and what government plans to do about it.

She felt every session was interesting and she learned something from every one. She was really educated in the sessions and tours on recreation and community services, infrastructure and transportation and economic development. It was great having the sessions at various locations. It exposed her to facilities that most citizens do not normally visit or even know that they are City facilities.

She says "she would recommend and encourage the Academy to all citizens." It is the best tool for Citizens to get a feel for what the City does, how it operates and how it pays for the conglomerate of services it provides. She feels you don't know the whole story of City Government until you get the inside exposure as we have with this Academy.



# Jean Y. Zorn

Jean Y. Zorn, Retired – Executive Secretary to Chairman,  
President of Showboat Operating Co. (Later Harrah's)  
47 years in Las Vegas

In 1957, my husband and young son moved to Las Vegas from Aiken, S.C. I graduated from Greensboro High School in Greensboro, N.C. and immediately moved to Aiken, where I met my future husband. Today my family consists of three children, seven grandchildren and two great grandchildren. All of them reside in Las Vegas except for one grandson, who is a firefighter on the Portland, Oregon fire department.

Upon arriving in Las Vegas, I immediately went to work at a C.P.A. firm, which was the largest in the state, became the office manager and worked there for 14 years. I then worked as office manager for a security alarm company moving on to become Executive Secretary for Showboat, Inc./Showboat Operating Company and Harrah's for 28 years. During this period I obtained my real estate license.

Today I am president of Rancho Manor Neighborhood Association recently beginning my second term in office and my third year on the board.

I consider myself privileged to have been selected to attend the Leadership Academy. I commend the staff of the City of Las Vegas, as I know they have worked hard and diligently in preparing for our classes, tours, dinners, and materials. One of the best points was meeting the other attendees and the staff members who spoke to us. The reference books and materials will be invaluable in the future in working with our association. I hope that the classes will continue in order that other citizens will have the opportunity to become better acquainted with the internal workings of the City of Las Vegas.



*government 101*



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